

IPPS-A Webinars

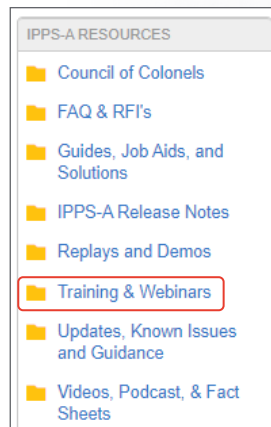
Go to S1Net for Announcements, Schedules, Details and Links to Join

Where to Go

1. Log into **MilSuite** and go to the IPPS-A S1Net page at: milsuite.mil/book/community/spaces/apf/s1net/ipps-a
2. In the left sidebar, click on the **Training & Webinars** Folder



NOTE: Slides and/or recordings are uploaded after the live training for on-demand viewing.



G1 – S1 Touchpoint LATEST SERIES

- CRM
- Unit Slotting and Position Inquiry
- Editing Soldier Talent Profile
- Manage Converted Assignments
- Promotion Board Rosters
- OBIEE Dashboard
- Personnel Asset Inventory (PAI)
- SABIR

Audit and Internal Control LATEST SERIES

- Part 1: Introduction and Report Review (Submitted TIN/FID and Pay Pers Mismatch)
- Part 2: Report Review (World Access, Segregation of Duties (SOD), and Monitor Approvals)
- Part 3: Report Review (Inactive User, Mass Update Own Data, and Person of Interest (POI))

Roles and Permissions Training LATEST SERIES

- Part 1: Introduction and Access Request Submission
- Part 2: Validator Overview and Access Request Approval
- Part 3: SOD Overview and Elevated Access Management Tools and Sustainment

A Day in Life TOP CONTENT

- Training Environments
- S1 Pool Set Up and Flags
- Determining Elevated Access
- Unit Accountability and Strength
- Unit Level Strength Management Tools
- Workflow Capabilities and Set Up
- Progressive Workflow Demonstration
- Personnel Information Management
- Monthly Reports and Promotion Roster
- Managing Promotions
- Unit Level Assignments
- Customer Relationship Management (CRM)
- Using CRM as an HR Agent

For more information

Visit <https://ipps-a.army.mil/Training/Webinars/>

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IPPS-A Replays

Bite-sized Demo Videos that guide Users through Task Execution in under 4 minutes

Where to Go

S1Net

1. Log into **MilSuite** and go to the **IPPS-A S1Net** page at: milsuite.mil/book/community/spaces/apf/s1net/ipps-a
2. In the left sidebar, click on the **Replays & Demos**

YouTube

1. Go to youtube.com/@IPPSA
2. Click on **Playlists** and click **IPPS-A Replays**

Facebook

1. Go to the **IPPS-A Facebook** page and click on **Videos** or **facebook.com/armyippsa/videos**
2. Scroll down to the playlists and click on the appropriate season of **IPPS-A Replays**

AVAILABLE VIDEOS

- Complete Member Elections
- Add Tile to Homepage
- Add Pages to Favorites
- Arrive Member to an Assignment
- Depart Member to an Assignment
- Create a Temporary Assignment
- Update a Duty Status
- Add or Update an Award
- Create an S1 Pool
- Update a Member in an S1 Pool
- Create an Upper Echelon Group
- Update a Member in an Upper Echelon Group
- Submit an Access Request on behalf of (OBO) a Member
- Submit a Case OBO Member
- Create an Award Recommendation PAR
- Create User Defined List
- Process a Reduction
- Initiate SFPA
- Remove SFPA
- Validate Unit Level Accountability
- Create Workflow Template
- Create POI Account Accurately
- Add POI Relationship
- Maintain POI Relationship
- Set Up Provider Group Accurately
- Manage Decentralized Promotion Roster
- Manage Semi-Centralized Promotion Roster
- Generate ETS Roster Using Ad Hoc Reporting
- Create Active Termination – Discharge Separation Assignment (MPD edition)
- Reassign Action Using Monitor Approvals
- SABIR – Force Composition
- SABIR – Unit Strength & Readiness
- SABIR – Enterprise
- SABIR – MOSI

For more information

Visit <https://ipps-a.army.mil/Resources/IPPS-A-Replays/>

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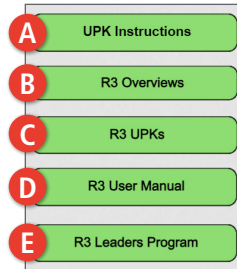
IPPS-A Resources in the System

User Productivity Kits (UPKs), Manuals/Guides, Job Aids and Leaders Program are available within IPPS-A

Where to Go

OPTION 1

- Go to the IPPS-A Demo Server direct link:
<https://hr.ippsa.army.mil/upk/r3/demoserver/index.html>
- Select a button from the main menu:
 - Review UPK instructions
 - Epic/Capability area overviews
 - Step by step instructional training aids
 - User Manual, Guides, and Job Aids
 - Individual leader videos on demand

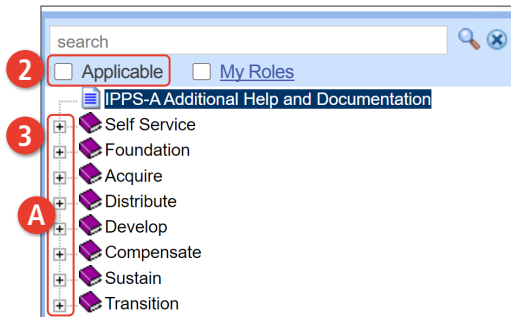


OPTION 2

- Login at <https://hr.ippsa.army.mil/>
- Navigation: Actions Menu > Help > Uncheck Applicable

UPKs

- Left Menu contains all Training UPKs in a searchable library
 - Select + symbol to find desired subjects



Manuals, Guides, Job Aids, Training Environments

- Scroll down center of page for resource hyperlinks, such as:
 - User Manual
 - MPD SmartBook
 - CRM Manual
 - PAID & ITG User Guide
 - Self Service Guide
 - And much more

R3 IPPS-A Resources

[Link to IPPS-A Enhanced User Interface demo](#)

Guides and Manuals	Comment Sheets			
IPPS-A User Manual	IPPS-A User Manual Comment Tracker			
Army National Guard Error Resolution				
ARNG Supplemental Guide				
AORS Integration User Guide				
CRM User Manual				
Error Resolution Foundation (HCM)				
HRC Master Workflow Template - UDL List				
Internal Control Compliance Guide	Internal Control Compliance Guide Comment Tracker			
IPPS-A Cutover Guide				
IPPS-A Cutover Guides Summary of Changes				
IPPS-A ELM User Guide				
IPPS-A Interfaces (SV3)				
IPPS-A Subcategory Infographics				
IPPS-A TRA User Guide				
MILPAY User Manual				
MOBCOP Integration User Guide				
Provider Group Reference Guide				
R3 Training Glossary				
RIAS Integration User Guide				
SFARS Integration User Guide				
Job Aids				
Assignment Deferment Process - Cutover				
Automated Accession Business Process				
Canceled Absence Job Aid				
Deletion of User Defined List				
Enlisted Accession Assignment Job Aid				
HRC Jr Enlisted Promotions Job Aid				
IPPS-A Example Task-Integrated Soldier from PCR to PRB				
IPPS-A MPD SmartBook				
IPPS-A Self Service Guide				
Manually Create Provider Group and Switch Business Unit to an IT Case				
MPC Change - Mass Update				
OBIEE Job Aid				
PSC PPA 202212				
REDCAT Job Aid				
Re-Initiate Member Elections Job Aid				
Self Service Personnel Record Review Job Aid				
Separation and Transfer Assignments Job Aid				
IPPS-A Action Taken Mapping				
Training Environments				
Env	Status	Last Refresh	Going Offline	Est. Next Available
OTE A	Online	20-Oct-23	10-Nov-23	17-Nov-23
OTE B	Offline	05-Oct-23	27-Oct-23	03-Nov-23

For more information

Visit <https://ipps-a.army.mil/Training/Training-Aids/>

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IPPS-A Help Resources

Search Frequently Asked Questions (FAQs) and create/check Customer Relationship Management (CRM) Cases

Where to Go

1. Log into the system:
<https://hr.ippsa.army.mil/>
2. Click on the **IPPS-A Help Center** tile.
3. Under **Search For Answers**, type in keyword(s) and click arrow button to search for answers to your question.
4. For the **Top Answers**, click the links listed.
5. For the most **Frequently Asked Questions**, click links listed.
6. To check the status of your Customer Relationship Cases (CRM) Case, click the **My Cases** tile.
7. To create a new CRM Case, click the **Create Case** tile.

IPPS-A Help Center

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Search For Answers

3 Enter Keyword Search

Top Answers

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- Why HR Professionals with access to update Job Data rows ca...
- IPPS-A Elevated Access Annual Recertification Process
- Resident Military Ed YES List for Promotion Point Status ON...
- Job Aid - How to submit an Absence Request in Conjunction w...
- System message "The Start and End Dates of your absence are...
- Job Aid: Junior Enlisted Promotions, PCR to PRR

6 **My Cases**

7 **Create Case**

Frequently Asked Questions

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- What to do when ATRRS Courses do not reflect in IPPS-A.
- How to correct an erroneous entry of a Soldier's Social Security Number.
- All users must identify their supervisor on the access request.
- What information is needed to fix Mil Comp Category (MCC) mapping error?
- How to Self Register for IPPS-A Training?
- Create a Case - Guide

[View All](#) [View All](#)

IPPS-A Help Desk via phone and email

For technical assistance accessing the system online, review access tips at <https://ipps-a.army.mil/contact/> or contact the Help Desk.

📞 IPPS-A Toll Free Number: 1-844-474-7772 (1-844-HR-IPPS-A) or 502-613-7777

✉ usarmy.belvoir.peo-eis.mbx.ippsa-help-desk@army.mil

🕒 Hours: Daily from 7 a.m. ET to 7 p.m. ET
Leave a voicemail after hours for follow up the next business day.

IPPS-A Facebook Group

Join the Group for Peer-to-Peer Support.

📘 Search answers and connect with the community at <https://www.facebook.com/groups/87539830599928>

For more information

Visit <https://ipps-a.army.mil/Contact/Customer-Support/>